

2006–2007

**Student Accident
and
Sickness
Insurance Plan
available to
Colby College
Students**

Policy #: 2006J3A05

Underwritten by:

**Commercial Travelers
Mutual Insurance Company**
Utica, NY

as policy form # SHME-01

Presented by:

Cross Insurance
Lewiston, ME

Underwritten & Claims Administered by:

Commercial Travelers
Mutual Insurance Company
Utica, NY

Policy Number:

2006J3A05

Coverage Dates:

August 1, 2006 thru July 31, 2007

**For questions concerning coverage
or claims, contact:**

Cross Insurance
217 Main Street
PO Box 3028
Lewiston, ME 04243-3028
1-800-537-6444
www.crossagency.com/colby

or

Commercial Travelers
Mutual Insurance Company
70 Genesee Street
Utica, NY
1-800-756-3702

Student Accident and Sickness Insurance Plan
Temporary Identification Card

Name of Insured Student

POLICY# 2006J3A05

Underwritten & Claims Administered by:

Commercial Travelers Mutual Insurance Company
70 Genesee Street • Utica, NY 13502
(800) 756-3702

Possession of this card does not guarantee eligibility

Student Accident and Sickness Insurance Plan 2006–2007

Colby College would like to reemphasize its commitment to meeting the medical needs of its students by providing access to a Student Accident and Sickness Insurance Plan. The Plan described in this brochure offers coverage at a reasonable cost and supplements the services provided at the on-campus Garrison Foster Health Center. All students at Colby College have access to the services at the Garrison Foster Health Center whether they remain enrolled in the insurance or choose to waive it.

The 2006–2007 Student Accident and Sickness Insurance Plan is underwritten by Commercial Travelers Mutual Insurance Company. Cross Insurance Agency, which services the Plan, specializes in providing high quality affordable student health insurance. Should you have any questions or need more information, please contact Cross Insurance and/or visit the website at www.crossagency.com/colby.

This brochure contains information about the Student Accident and Sickness Insurance Plan available to all Colby College students who are enrolled in any Colby College program or Colby College approved program. The Plan provides benefits for incurred eligible medical expenses payable at 80% of the Usual and Customary charge up to \$25,000, then 100% of the Usual and Customary charge unless otherwise specified up to an additional \$75,000 for a total Aggregate Benefit of \$100,000 for each covered accident or covered sickness. Coverage for eligible medical expense is provided on a world-wide basis except for medical expenses incurred by an international student in their home country. The Plan provides coverage twenty-four hours a day, throughout the policy period from August 1, 2006 thru July 31, 2007.

Students with inadequate coverage, high deductible plans, and costly alternatives may find this Plan a very qualitative supplement or option. In addition, students who may need coverage for a few extra months following graduation, prior to securing employment with insurance benefits, may find this Plan reassuring.

Definitions

Covered Injury means a bodily Injury that is: 1) sustained by an Insured Person while he/she is insured under the Policy or the School's prior policies; and 2) caused by an accident directly and independently of all other causes.

Coverage under the School's policies must have remained continuously in force from the date of Injury until the date services or supplies are received for them to be considered as a Covered Medical Expense under the Policy. All Injuries sustained by one person in any one accident, including all related conditions and recurrent symptoms of these Injuries are considered a single Covered Injury.

Covered Medical Expense means those charges for any treatment, service or supplies that are: 1) not in excess of the Usual and Customary charges therefore; 2) not in excess of the charges that would have been made in the absence of this insurance; and 3) incurred while the Policy is in force as to the Insured Person, except with respect to any expenses payable under the Extension of Benefits Provision.

Covered Sickness means Sickness, disease or trauma related disorder due to Injury which causes a loss while the Policy is in force and while results in Covered Medical Expenses. All related conditions and recurrent symptoms of the same or a similar condition will be considered the same Sickness. Sickness includes Complications of Pregnancy.

Hospital means an institution that: 1) operates as a Hospital pursuant to law; 2) operates primarily for the reception, care and treatment of sick or injured persons as inpatients; 3) provides 24-hour nursing service by Registered Nurses on duty or call; 4) has a staff of one or more Physicians available at all times; and 5) provides organized facilities for diagnosis, treatment and surgery either on its premises or in facilities available to it on a prearranged basis.

Insured Student means a student of the School who is eligible and insured for coverage under the Policy.

Medical Emergency means any Injury or Sickness involving acute pain or infection that

requires immediate medical attention. Medical emergency includes, but is not limited to, broken bones, lacerations, and acute respiratory distress.

Nervous, Mental or Emotional Disorder means any mental, emotional, or behavioral disorder which is not primarily caused by organic disease.

Physician means: 1) a Doctor of Medicine (M.D.); or 2) a Doctor of Osteopathy (D.O.); or 3) a Doctor of Dentistry (D.M.D. or D.D.S.); or 4) a Doctor of Chiropractic (D.C.); or 5) a Doctor of Optometry (O.D.); or 6) a Doctor of Podiatry (D.P.M.) who is licensed to practice as such by the governmental authority having jurisdiction over the licensing of such classification of doctor in the state where the service is rendered.

Physician will also mean any licensed practitioner of the healing arts who We are required by law to recognize as a "Physician." This includes an acupuncturist, a certified nurse practitioner, a certified nurse-midwife, a Physician's assistant, social workers and psychiatric nurses to the same extent that their services would be covered if performed by a Physician.

Preexisting Condition means any health condition, Sickness or Injury that existed any time prior to the effective date of coverage and for which medical advice was given or for which a Physician recommended or provided treatment within the six months immediately preceding the Insured's effective date of coverage under the Policy.

Usual, Reasonable and Customary means the normal charge, in the absence of insurance, of the provider for a service or supply, but not more than the prevailing charge in the area for a: 1) like service by a provider with similar training or experience; or 2) supply that is identical or substantially equivalent.

BASIC MEDICAL EXPENSE BENEFIT SCHEDULE

The following benefits are provided for incurred eligible medical expenses payable at 80% of U&C up to \$25,000, then 100% of U&C unless otherwise specified up to an additional \$75,000 for a total Aggregate Benefit of \$100,000 for each covered accident or covered sickness. Benefits will be provided for medical expense incurred as an inpatient or outpatient, as a result of a covered accident or sickness until the termination date, or any extension of benefits of the Policy.

There will be a \$100 deductible per condition applied to all services except for services received at the Garrison Foster Health Center or for services related to a medical emergency as defined in the Policy.

<u>Benefits</u>	<u>For Accidents and Sickness</u>
Hospital Room & Board Expense	U&C*
Miscellaneous Hospital Expense	U&C
Physician's Fees—Non-surgical	
Inpatient	U&C
Outpatient	U&C
Surgical Expenses	U&C
Anesthesia Expenses	U&C, not to exceed 20% of amount payable for surgery
Assistant Surgeon	U&C, not to exceed 15% of amount payable for surgery
Dental Treatment as the result of Injury	U&C, not to exceed \$100 per tooth
Ambulance/Transportation	U&C
Consultant or Specialist Expense	U&C
Diagnostic X-ray and Laboratory Expense	U&C
Outpatient expense	U&C
Includes X-rays, laboratory exams, use of operating room medications, anesthesia or Physician's visits in the outpatient department or emergency room of a Hospital or clinic	
Abortion Expense	100% of U&C, up to \$500/policy year
Home Health Care Expense	U&C
Treatment of Inborn Error of Metabolism	
For metabolic formula	U&C
Special Modified Low-protein Food	U&C, not to exceed \$3,000 per policy year
Treatment of Mental & Nervous Disorders:	
Outpatient Treatment	Same as any other sickness
Inpatient	Same as any other sickness
Treatment for Alcohol & Drug Dependency	
Outpatient	80% of U&C per visit up to \$1,500 per plan year
Inpatient	U&C
Cancer Screening Tests	
Mammogram, annually after age 40	U&C, not to exceed \$250.
PAP Smear	U&C, not to exceed \$75.
Prostate Cancer Screening	U&C, not to exceed \$250.
Prescription Drugs	U&C, not to exceed \$500.
Medical Evaluation	U&C, not to exceed \$10,000
Repatriation	U&C, not to exceed \$7,500

*U&C means Usual and Customary

Medical Evacuation & Repatriation

If an Insured Person is unable to continue their academic program as the result of a Covered Injury or Sickness occurring while covered under the Policy, the Company will pay the necessary usual & customary charges, not to exceed \$10,000, for evacuation to the Insured's home country or another medical facility in the Insured's home country. A medical evacuation would be considered only if medically necessary, and after a Hospitalization of at least five days. Any expenses payable under this benefit requires approval of the attending Physician and the Company. Medical Evacuation to the Home Country will terminate any further benefits of the Policy.

In the event of the death of an Insured Person, while covered under the Policy, the Company will pay the necessary usual and customary charges, not to exceed \$7,500, for preparation and transportation of the remains to the Insured Person's place of residence in his or her home country. Any benefits payable under this provision require prior written approval of the Company.

Coverage for Mandated Benefits

Your Student Accident and Sickness Insurance Plan includes, but is not limited to, benefits for the following coverages as mandated by the state of Maine: Home Health Care Expense; Hospice; Treatment of Inborn Error of Metabolism; Diabetic Supplies and Education; Prosthetic Devices; Treatment of Mental and Nervous Disorders; Treatment for Alcoholism and Drug Dependency; Maternity Including Newborn Coverage; Dental Anesthesia and facility charges for certain individuals; and Cancer Screening Tests, including Mammograms (annually after age 40), Pap Smears, and Prostate Cancer Screening; and Breast Reconstruction Surgery, which is payable under the Surgical Expense Benefit. See the Policy on file at the College for benefit amounts if you need to file a claim under one of these benefits.

Extension of Benefits

The benefits under the Policy terminate on August 1, 2007; however if an Insured Person is hospitalized on the date his or her insurance terminates, benefits will continue to be paid until completion of that hospital confinement, not to exceed 31 days from such termination date or the maximum Policy benefits, whichever occurs first. **Please be sure that you purchase new insurance coverage upon termination so you don't have a break in coverage.**

Limitations and Reductions

Non-duplication of Benefits Provision: The Policy will not duplicate benefits for expense covered by any Other Valid and Collectible medical, health or accident insurance or pre-payment plan. Benefits payable under the Policy will be excess and secondary to such other coverage.

If the Insured Person is insured under any other valid and collectible insurance or plan which is also excess to other coverage, We will pay a maximum of 50% of the benefits otherwise payable.

Preexisting Condition Limitation: Benefits are payable for expenses incurred as the result of a preexisting condition after the first six months following the effective date of the Insured's coverage.

However, this limitation will not apply if, during the period immediately preceding the effective date of coverage under this plan, the Insured was covered under a prior qualifying insurance program for six consecutive months. Prior qualifying service of less than six months will be credited toward satisfying the preexisting condition limitation. This waiver of the preexisting condition limitation will be effective provided the Insured becomes eligible and applies for coverage under the Policy within 90 days of the termination of his or her prior coverage.

Exclusions

The Policy does not cover Loss nor provide benefits for:

1. Preventive medicines, serums or vaccines of any kind; routine physical or other examinations where there are no objective indications of impairment of normal health; or well baby care.
2. Dental treatment, except as specified for accidental Injury to Sound, Natural Teeth, in excess of \$100.
3. Services or supplies in connection with eye examinations, eyeglasses or contact lenses or hearing aids, except as shown in the Benefit Schedule.
4. Temporomandibular Joint disorder, unless shown in the Benefit Schedule.
5. Cosmetic surgery or treatment for congenital anomalies, except for reconstructive surgery as the result of a Covered Injury or Sickness. Correction of a deviated nasal septum is considered cosmetic surgery unless it results from a Covered Injury and is necessary for its treatment.
6. Expenses covered under any Workers' Compensation, occupational benefits plan, mandatory automobile no-fault plan, public assistance program or government plan, except Medicaid.
7. Treatment, services, supplies or facilities in a Hospital owned or operated by the Veterans Administration or a national government or any of its agencies, except when a charge is made which the Insured Person is required to pay.
8. Expenses incurred after: the date insurance terminates as to the Insured Person; the Aggregate Lifetime Maximum Benefit for each Covered Injury or Sickness has been attained; or the end of the Benefit Period specified in the Benefit Schedule.
9. Elective surgery or treatment.
10. Loss resulting from the Insured Person's participation in a riot or felony.
11. Diagnostic or surgical procedures in connection with infertility unless such infertility is a result of a Covered Injury or Sickness.
12. Birth control, including elective surgical procedures or devices except as otherwise

provided by the benefits mandated by the State of Maine.

13. Any expenses in excess of Usual and Customary charges.
14. Treatment of nervous or mental disorder or treatment of alcoholism or drug addiction except as provided for in the Benefit Schedule.
15. Services or supplies not necessary for the medical care of the Insured Person's Injury or Sickness.
16. Loss resulting from playing, practicing, traveling to or from, or participating in any intercollegiate, club or professional sports.
17. Weak, strained or flat feet, corns, calluses or ingrown toenails.
18. Expenses incurred within the Insured Person's Home Country or country of regular domicile for International Students Only.

Claim Procedure

In the event of Accident or Sickness the student should:

1. If at school, report immediately to the Student Health Services so that proper treatment can be prescribed or approved. If away from the School, consult the nearest doctor or hospital.
2. Secure an insurance claim form from the Garrison Foster Health Center or on-line at www.crossagency.com/colby. Complete it according to the directions on the form. Only one claim form needs to be submitted for each Accident or Sickness.
3. Submit claim information, together with copies of itemized bills and your other insurance carrier's Explanation of Benefits if applicable, within 90 days after first treatment to Commercial Travelers.
4. Payment for Covered Medical Expenses will be made directly to the hospital or physician concerned unless proof of payment is submitted with the itemized bill. Prescription medications need to be paid for at the pharmacy. For reimbursement of a covered prescription, submit an itemized receipt along with a completed claim form to Commercial Travelers.

HOW TO FILE AN APPEAL

Once a claim is processed and upon receipt of an Explanation of Benefits (EOB), an insured student who disagrees with how a claim was processed may appeal that decision. The student must request an appeal in writing within 60 days of the date appearing on the EOB. The appeal request must include why they disagree with the way the claim was processed. The request must include any additional information they feel supports their request for appeal, e.g. medical records, physician records, etc. Please submit all appeal requests to the Claims Administrator at the address below.

Claims Paid By:
**Commercial Travelers
Mutual Insurance Company**
70 Genesee Street
Utica, NY 13502
1-800-756-3702

***For a copy of the Company's Privacy Notice,
go to:
www.commercialtravelers.com/privacy.html***

***Representations of this plan
must be approved by the Company.***

Note: The time you were covered under this plan may count as creditable coverage under State and Federal Law if you leave this plan and go to an employer's plan within 63 days thereafter. You are eligible to receive a certification from the Company regarding the periods you were covered. Please contact Cross Insurance if you need such certification.

This is not the Policy. Rather it is a brief description of the benefits and other provisions of the Policy. The Policy is governed by the laws and regulations of the state in which it is issued. Any provisions of the Policy, as described in this brochure, that may be in conflict with the laws of the state where the school is located will be administered to conform with the requirements of that state's laws, including those relating to mandated benefits.